

SMS Messages



Terms and Conditions (USER)

Please read these SMS Terms and Conditions (the "SMS Terms") carefully. By enrolling in the Aleutian Housing Authority's (AHA) text messaging program (the "Service"), you agree with these SMS Terms.

Program Description: AHA uses a third-party text messaging app to communicate with you regarding your tenancy. These messages will communicate payment, recertifications and inspection reminders, scheduling and other housing related updates, events or alerts as well as resident support updates.

Message Frequency: Message frequency for housing information and alerts will vary.

Cost: Message and data rates may apply. Check with your mobile carrier for details.

How to Opt-Out: To stop receiving all text messages from us, reply **STOP** to any message you receive. You will receive a final confirmation text acknowledging your opt-out.

How to Get Help: For help or more information, reply **HELP** to any message you receive from us, or contact our housing team at housing@ahaak.org or via phone to 907-563-2146.

Privacy: We are committed to protecting your privacy. Our collection and use of your personal information, including your mobile number, is described in our **Privacy Agreement**, which can be viewed at www.ahaak.org/Forms.html.

SMS MESSAGING

SIGN-UP



Name: _____

Cell Phone # _____

[] Yes, I want to receive text messages from the Aleutian Housing Authority with housing related information such as payment, recertifications and inspection reminders, scheduling and other housing related updates, events or alerts as well as resident support updates.

By checking this box and signing below, I consent to receive text messages at the phone number I provided. Message frequency varies. Message and data rates may apply. I can reply 'STOP' to opt out or 'HELP' for help. You can review our terms and privacy agreement on the following page: www.ahaak.org/Forms.html.

Signature and Date

By signing this application for residential housing, the applicant is giving Aleutian Housing Authority consent to SMS messages.

_____ Date ____/____/____

ALEUTIAN HOUSING AUTHORITY

PRIVACY AGREEMENT (USER)



Updated: 11-2025

1.1 Privacy Agreement: By providing personal information to the Aleutian Housing Authority (AHA), you agree that we may collect, use, and protect your information as described in this agreement. We collect only the information needed to provide services, verify eligibility, and meet program or legal requirements. Your personal information will be used solely for authorized purposes and safeguarded against unauthorized access, use, or disclosure. AHA is committed to maintaining your privacy and complying with all applicable privacy and confidentiality laws.

1.2 Information We Collect: We collect personal information you provide directly to us. This may include your name, email address, postal address, and phone number.

1.3 How We Collect Information: We collect this information when you fill out our physical housing application forms, website contact forms, via email, or otherwise communicate with us.

1.4 Use of Your Information: We use the information we collect, including your phone number, to send:

- payment, inspection scheduling, and recertification reminders,
- resident support updates,
- housing events, news, or alerts.

1.5 Mobile Information Non-Sharing Clause: We do not share or sell any mobile information collected from you with third parties or affiliates for marketing or promotional purposes. This includes, but is not limited to, your phone number, opt-in status, and any message content. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

1.6 Your Rights and Opt-Out: You may opt out of receiving text messages from us at any time by replying STOP to any message you receive from us. You will receive a one-time text confirming your opt-out.

1.7 Contact Us: If you have any questions about this Privacy Agreement, please contact us at:

Aleutian Housing Authority | 520 32nd Avenue, Anchorage AK 99503 | housing@ahaak.org | (907-563-2146)

Signature and Date

Date ____/____/____

Date ____/____/____